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While travelers may choose to penalize very poor service with no tip, most experts agree that at least the minimum gratuity should be included with payment, and management notified of the errors. Occasionally, a gratuity will already be included on the final bill.

Generally, the amount of the gratuity is left up to the customer to decide based on the quality of service received, though there are standard guidelines.

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A NOTE ABOUT GRATUITIES



\$200	\$20	\$30	\$40	\$50
\$175	\$17.5	\$26.25	\$35	\$43.75
\$150	\$15	\$22.50	\$30	\$37.50
\$120	\$12.5	\$18.75	\$25	\$31.25
\$100	\$10	\$15	\$20	\$25
\$90	\$9	\$13.50	\$18	\$22.50
\$80	\$8	\$12	\$16	\$20
\$70	\$7	\$10.50	\$14	\$17.50
\$60	\$6	\$9	\$12	\$15
\$50	\$5	\$7.50	\$10	\$12.50
\$40	\$4	\$6	\$8	\$10
\$30	\$3	\$4.50	\$6	\$7.50
\$20	\$2	\$3	\$4	\$5
\$10	\$1	\$1.50	\$2	\$2.50
	10%	15%	20%	25%

QUICK REFERENCE



Curbside Luggage Check	\$1-2 per bag
Airport Porters	\$1-2 per bag
Airport Shuttles	\$1-2 per person
Taxi Drivers	10-20%
Tour Bus Driver	\$1-3 per day
Sleeping Car Attendant	\$5 per day

TRANSPORTATION

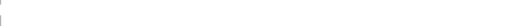


CRUISES

Porter	\$1-2 per bag
Table Captain	\$1 per visit
Waiters (<i>main dining</i>)	\$3 - 5 per person per day
Assistant Waiters (<i>main dining</i>)	\$2 - 3 per person per day
Waiters (<i>alternative dining</i>)	Often included in cover charge, see cruise line for details
Wine Steward	\$10 per week
Bar Steward	15% (often added to tab automatically)
Room Steward	\$5 per day
Room Service	\$1-3
Spa Steward	15-20%
Butlers	\$5 per day
Deck Steward	\$2 per day
Excursion Leader	\$4 per day
Excursion Driver	\$2 per day

LEISURE

Tour Guide (<i>short</i>)	\$1-5 per half day
Tour Guide (<i>extended</i>)	\$6-7 per day, or 10-15%
Tour Bus Driver	\$1-3 per day
Spa Services	10-20%
Caddies	\$15-25 per person
Casino Dealers	\$1-3 or 5-10% of winnings
Personal Shopper	10% of total
Shoe Shine	\$2-3
Coatroom Attendant	\$1 per coat
Bathroom Attendant	\$1



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Instructions: Fold along dotted line lengthwise, then fold accordian style to create booklet.

FOOD & DRINK

Bartender	\$1 per drink, or 10-20% of tab
Cocktail Server	\$1-2 per drink
Maitre d'	\$5-10
Sommelier	10-20% of wine bill
Waiter	10-20%



HOTELS

Bellhop	\$1-2 per bag
Valet	\$1-5 on delivery
Concierge	\$5-10 per request (other than directions), \$10-20 special service
Doorman	\$1-2 per bag or taxi hailed
Front Desk Clerk	\$1-5 special service
Housekeeping	\$2-5 per day
Laundry Delivery	\$1-3 per item
Room Service	\$1-3, plus 15-20%

